

RFI:

RFI-ACT-SACT-25-30-Enablement Support Services

Reference:

Q&A #1

Date of Issue:

16 June 2025

The following questions were raised with respect to subject RFI-ACT-SACT-25-30-Enablement Support Services. Responses are to provide clarification.

Questions	Responses
<p>1. Can we please receive information about NATO Core Services as there are mentioned within NATO standards and access control? Are there certain accreditations required aside from common standards known among regulated industries? If so, which, and can you please recommend the best way to achieve the necessary accreditations or otherwise ensure we can officially support those NATO standard specific requirements?</p>	<p>All aspects of NATO’s Core Services will adhere to NATO standards and policies which may be found on the NATO Tidepedia site located here: https://tide.act.nato.int/. Vendors are invited to request access (username/password) to the site. Links to various other policy and standards documents are located in the glossary tab of the questionnaire (Appendix E).</p> <p>ACT will assess achievement of the necessary accreditations later during the project proposal phase. For now, we are seeking to understand what applications, technologies, and/or emerging ideas that exist in the marketplace.</p>
<p>2. For the host nation support catalogue, what is the level of detail coming from the Infrastructure and Capability Data status? Is there any action necessary given an infrastructure's status?</p>	<p>The catalogue of the host nation will have to be exhaustive. Thus, the Troop Contributing Nations will have many answers available on the host nation's support capacities. The database should indicate the last update made by the host nation. This catalog must check any duplication of information on the database developed for the infrastructure to know its status and additional details.</p>
<p>3. Following increment 1 (Request for industry input to NATO's Enablement Support Services) in 2021, what is the definition of "immediately available" and does this imply an ability to procure today?</p>	<p>The term “immediately available” refers to technologies or solutions which are able to be implemented and/or demonstrated today, and available for procurement soon after the approval of the programme plan (~Summer 2026).</p>
<p>4. Has any specific feedback or refinement from the initial process been carried forward to better inform Increment 2’s execution?</p>	<p>Given the complex nature of the ESS programme, governance has directed that its development be carried out in an incremental approach. The ambition of increment #2 is to evaluate all possible solutions and develop a programmatic strategy for the full scope of the ESS programme. The deliverable portion of increment #2, however, will only be a portion of the full scope, limited to a realistic and feasible set of capabilities to complement the first increment and establish a foundation for follow-on increments.</p>
<p>5. Would you please have an approximate timing for the next steps following this RFI, such as Statement of Work (SoW), type of tendering, pilots, phases,... or draft RFP be released?</p>	<p>This is a RFI and this will assist in gaining knowledge of the current market. Please check the HQ SACT website regularly for opportunities.</p>

<p>6. Has NATO HQ SACT identified a preferred procurement model for ESS Increment 2—e.g., a modular framework contract, LOT-based awards by suite (LOGSuite, ENGSuite, MEDSuite), or centralized integrator plus sub-system providers?</p>	<p>This is a RFI and this does not guarantee any further contracts going forward. The general request is to determine whether any possible solutions exist that should be included in one or many alternatives during the development.</p>
<p>7. How will the logistics reporting information within LOGFAS or other NATO systems (e.g NSPA) be related to the LOGSuite or ESS integration?</p>	<p>LOGSuite will integrate its own reporting system and there will be a transition from the old reporting model via LOGFAS to a switch to the new reporting system within ESS.</p>