Headquarters Supreme Allied Commander Transformation

Norfolk, Virginia

QUESTIONs & ANSWERs #2
RFI-ACT-SACT-22-13

Request for Information Number: | RFI-ACT-SACT-22-13

Reference: | Q&A #2

Date of Issue: | 24 MARCH 2022

The following questions have been raised with respect to the subject RFI. Responses are provided for clarification.

Question	Response
Q1. Can NATO please elaborate on any/all file formats for source data that are currently used and would be considered essential to interoperability and storage?	A1. The ETEE FS solution must allow users to create and update objects in a wide range of formats, to include, at a minimum, word processing documents, spreadsheets, presentations, PDFs, diagramming files, image files, sound files, video files, compressed (ZIP) files, and email archive files.
Q2. Can NATO please elaborate on a preferred framework of sharing privileges/permissions, user controls, messaging, access levels, security protocols, data administration, etc. in a preferred ETEE FS solution?	A2. The ETEE FS solution must comply with NATO security and information management policies and directives, Federated Mission Networking (FMN) spiral specifications approved at the time of delivery, NATO Standardization Agreement (STANAG) 5525 and interoperability standards [link to NATO Interoperability Standards and Profiles]. Per the RFI, NATO information that is CLASSIFIED can be passed to authorized industry recipients with appropriate clearances and control measures.
Q3. What is NATO's desired level of system support to an ETEE FS solution: self-help, phone/help desk, on site field service representatives, mobile support teams, etc.?	A3. The minimum desired level of support would be administrative support, provided by Admin personnel assigned to the specific entities, and an available 24/7 technical support. Specific support requirements will be detailed in the Service Level Agreement (SLA) for the ETEE FS solution.
Q4. Can NATO please elaborate on specific analytics and reports that are expected in an ETEE FS solution customized or tailored to this RFI?	A4. The ETEE FS solution must allow users to identify, extract and analyze data from various data repositories, and extract meaningful information and present the results in a manner that supports decision-making. Specifically, at a minimum, users shall be able to analyze large amounts of data, view and present the results of analysis in a wide variety of ways, perform both historical and predictive analysis, analyze both structured and unstructured data, define custom models and ontologies in order to analyze data, store and reuse analyzes that they have already performed, either on the same or different sources of data, and generate customizable reports in a variety of file formats (e.g., word processing documents, spreadsheets, presentations, PDFs, diagramming files, and image files).
Q5: Can NATO please elaborate on course delivery options, course evaluation methods, and development of lesson plans, exercise plans/control/support, and management of events in an ETEE FS solution?	A5. This RFI is not concerned with any specific method of developing lesson plans, evaluating courses, exercise planning or managing events, but rather the ability to perform these functions. With respect to course delivery methods, the ETEE FS solution must be capable of supporting the development, management, execution and evaluation of in-person and online, both synchronous and asynchronous, courses.