RFI-ACT-SACT-21-25 QUESTIONS/ANSWERS

No.	Question	
Q1	Who is the incumbent that is referenced?	A1. The incumbent is the third party hired to implement the capability and to provide support to the capability (service) as O&M (if this is part of the incumbent's offering).
Q2	Are you looking at replacing the incumbent? Are you looking for an organization to augment the incumbent? Are you looking for an organization to integrate with the incumbent?	A2. We already have a service provider for NATO and we are exploring options to augment this existing team and/or for a third party to provide a capability;
Q3	Who is funding the new SOC? Is there a budget set for this project?	A3. This is only an RFI; at this point, there is no budget but we do not expect to acquire a SOC without the necessary resources.
Q4	Where is the new SOC going to be located?	A4. This is part of what we will determine out of the RFI
Q5	What are the steps in the procurement process?	A5. It depends on the acquisition strategy when or if this becomes a solicitation.
Q6	What is the procurement timeline?	A6. Unknown at this time if or when there will be a procurement.
Q7	On tab 3 ID D-3 clarification, is this a virtual sandbox request? If not, can you please provide more context?	A7. We let you give the opportunity to present your solution hoping it matches to our requirements, this could be a virtual sandbox on a shared hardware platform dedicated for a specific capability, this could be a separate hardware environment.
Q8	The RFI requested responses include a ROM. To provide a ROM, we would need some top-level metrics, such as number of users per supported Network. Example: 2000 Unclas, 1500 Classified. Also the size of the networks – 1GB, 10GB, etc.	A8. Please provide the ROM costing using figures of over 10,000 user seats using a network size indicative to the size of user community.
Q9	ACT recently released this RFI to Industry and the Nations. Within Industry, it appears RFI solicitations went out to BOA holders, as our company did not receive the solicitation directly, but thru another NATO partner. We have numerous capabilities referenced in this RFI. Are we allowed to respond directly, and if not, would you be able to identify a NATO partner we could submit with or thru?	A9. This RFI is open to all industry within participating NATO member nations.